



AAT Caseload Report

For the period 1 July 2020 to 30 June 2021

| Division/Caseload | Lodgements | Finalisations | On hand at period end | Proportion of applications finalised within 12 months of lodgement | Median time to finalise (weeks) ¹ | Proportion of applications in relation to which decision under review changed ² |
|--|---------------|---------------|-----------------------|--|--|--|
| Freedom of Information | 78 | 47 | 110 | 60% | 43 | 21% |
| General | 4,775 | 5,208 | 3,558 | 73% | 27 | 28% |
| Australian citizenship | 716 | 707 | 588 | 74% | 30 | 28% |
| Centrelink (2nd review) | 1,826 | 1,919 | 1,097 | 83% | 22 | 21% |
| Visa-related decisions relating to character | 380 | 454 | 99 | 89% | 11 | 33% |
| Workers' Compensation | 1,147 | 1,265 | 1,388 | 49% | 53 | 37% |
| Other | 706 | 863 | 386 | 77% | 22 | 29% |
| Migration & Refugee | 15,969 | 23,246 | 56,036 | 20% | 99 | 31% |
| Migration | 5,448 | 17,688 | 23,972 | 15% | 98 | 39% |
| Refugee | 10,521 | 5,558 | 32,064 | 34% | 104 | 6% |
| National Disability Insurance Scheme | 2,160 | 1,448 | 1,631 | 85% | 23 | 59% |
| Security | 21 | 3 | 27 | 33% | 95 | 33% |
| Small Business Taxation | 552 | 418 | 453 | 90% | 9 | 31% |
| Social Services & Child Support | 13,013 | 13,088 | 2,186 | >99% | 9 | 22% |
| Centrelink (1st review) | 10,377 | 10,531 | 1,486 | >99% | 9 | 19% |
| Child Support | 2,434 | 2,349 | 674 | 98% | 11 | 34% |
| Paid Parental Leave | 202 | 208 | 26 | >99% | 9 | 5% |
| Taxation & Commercial | 718 | 897 | 1,151 | 53% | 45 | 32% |
| Taxation | 596 | 740 | 1,002 | 49% | 53 | 32% |
| Other | 122 | 157 | 149 | 63% | 40 | 32% |
| Veterans' Appeals | 197 | 210 | 222 | 57% | 41 | 29% |
| AAT | 37,483 | 44,565 | 65,374 | 53%³ | 45 | 29% |

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the *Administrative Appeals Tribunal Act 1975* (AAT Act) or section 349 or 415 of the *Migration Act 1958* or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The [Portfolio Budget Statement](#) for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

Note: This report has been produced for publication on the Administrative Appeals Tribunal (AAT) website. For re-publication or other use, please contact the Report.RequestsMailbox@aat.gov.au to discuss intended use and ensure the accurate representation and communication of these figures. Figures may vary slightly between reports due to data changes that may occur between when reports are run.